

*Serving you is our mission.*

*Your satisfaction is our goal.*

## CUSTOMER COMMENTS

OMB NO. 0701-0146  
Expires: 31 Jul 2004

The public reporting burden for this collection of information is estimated to average 5 minutes per response, including the time for reviewing instructions, searching existing data sources, gathering and maintaining the data needed, and completing and reviewing the collection of information. Send comments regarding this burden estimate or any other aspect of this collection of information, including suggestions for reducing the burden, to Department of Defense, Washington Headquarters Services, Directorate for Information Operations and Reports (0701-0146), 1215 Jefferson Davis Highway, Suite 1204, Arlington, VA 22202-4302. Respondents should be aware that notwithstanding any other provision of law, no person shall subject to any penalty for failing to comply with a collection of information if it does not display a currently valid OMB control number.

**PLEASE DO NOT RETURN YOUR FORM TO THE ABOVE ADDRESS. RETURN COMPLETED FORM TO THE GOVERNMENT LODGING FRONT DESK UPON CHECKOUT, LEAVE IN YOUR ROOM, OR MAIL TO:**

**COMMANDO INN  
16 SVS/SVML  
301 TULLY STREET  
HURLBURT FIELD, FL 32544-5844**

BUILDING NUMBER

ROOM/SUITE NUMBER

DATES OF STAY

**(OPTIONAL):**

NAME

RANK

ORGANIZATION

ORGANIZATION ADDRESS

DUTY PHONE / FAX / E-MAIL ADDRESS

If you stayed in a contract hotel, please enter the name of the hotel.

*Your comments are important to us.*

*Please flip this form over and take a moment to let us know how you feel about our facilities and service.*

*Have a safe and enjoyable trip!*

**Please return this form  
to the Government Lodging front desk  
upon checkout or leave in your room**



## GUEST COMMENTS

Thanks for staying with us. Please take a moment to tell us how we did in making your visit comfortable and enjoyable.

EXCELLENT

GOOD

AVERAGE

FAIR

POOR

### RESERVATIONS

Efficiency/knowledge of reservations staff

☐☐☐☐☐

Friendliness/helpfulness of reservations staff

☐☐☐☐☐

### FRONT DESK

Check-In

☐☐☐☐☐

Check-Out

☐☐☐☐☐

Friendliness/helpfulness of front desk staff

☐☐☐☐☐

Efficiency of front desk staff

☐☐☐☐☐

### YOUR ROOM

Cleanliness

☐☐☐☐☐

Comfort

☐☐☐☐☐

### HOUSEKEEPING

Friendliness/helpfulness of housekeeping staff

☐☐☐☐☐

Efficiency of housekeeping staff

☐☐☐☐☐

### OVERALL SATISFACTION

Was your stay satisfactory?

Yes

☐

No

☐

If not, what was the problem, and did we correct it to your satisfaction?

What could we have done to make your stay more comfortable?

Were there any members of the staff that made your stay particularly enjoyable? If so, please tell us their name.

General Comments:

Staff Comments: